



## Upgraded Online and Mobile Banking Log-In Instructions:

1. Navigate to <https://www.amistadbank.com>
2. Select "Login" at the top right of the page
3. If you are new to our online banking, select "enroll" and complete the application to sign up. For existing online banking users: continue with steps 4 – 8, below.
4. Enter your existing username and password
5. Confirm your information by entering your account number (any accounts for which you are the primary account holder will work), the account type, and your social security number.

**Confirm Information**

We need some additional information to complete your login process.

If you have seen this message before and have already completed this process, it could be that you entered your password incorrectly or your account is locked. [Click here to return to the login screen](#) if you think you may have entered your username or password incorrectly. Please contact your Financial Institution if you are having issues.

**Required fields:**

Account Number, Email Address and Last Name

Account Number

Last Name

Email Address

6. Next, you will be prompted to set up multi-factor authentication. Select a phone number associated with your account and choose to receive a phone call or text message with a confirmation code. (When choosing to receive a text message, ensure the phone number selected is a mobile number)

**Identity Verification**

As a security precaution, we need to verify your identity before you can proceed. This quick process helps us keep your account safe.

Please choose one of the following options.

**Send me a text message**

We will send you a text message with a confirmation code.

(xxx) xxx-2057

**Call my phone**

We will call you and provide a confirmation code.

(xxx) xxx-2057

[Why am I being asked this?](#)

7. Enter the confirmation code received.
8. Reset your password and enjoy your new online and mobile banking experience! Note: You may use the same password you established with the previous online banking system.

**Confirm Information**

**Reset your password**

Passwords must be 9 to 32 characters long and must contain all of the following: a lowercase letter (a-z), an uppercase letter (A-Z), a digit (0-9), and a special character (~!@#\$%^&\*(){}<>\_+=/|,;:'"~?).

Password

Confirm Password

